



Creative Security Technology Inc.

Address: 110 N. California Ave., City of Industry, CA 91744

Office: (626) 333-0093 Fax: (626) 336-0095

Email: sales@cstsecurity.com Website: www.cstsecurity.com

RMA Request Form

To submit a Return Merchandise Authorization (RMA) request, please complete the following form. In order to expedite your request, please complete all information requested below.

Please notify your sales representative and return the completed form to support@cstsecurity.com or fax to (626)336-0095. You will be notified with an RMA number if your return request has been approved.

*** No return will be accepted without approved RMA number ***

All returned merchandise must be accompanied by a copy of the approved RMA request form, original invoice and RMA Number clearly written on the mailing label and on the outside of the box. All returns must be shipped prepaid. Please see RMA Policy for more details.

Customer Information			
Company Name		Customer ID	
Contact Person		Phone #	
Invoice #		Email	

Product Information			
Item Number	QTY	Unit Price	Reason of Return

By signing the RMA form, I agree to the terms and conditions set forth on this form.

Signature: _____ Date: _____

----- FOR INTERNAL USE -----

Approved Return?	Yes / No	RMA #	
Reason if not approved			
Technician Signature		Date	